





# 4. Infrastructure Development

Roads

New Measurement Criteria derived from KLM Vision Statement



### Reliable

Definition: Being dependable and consistent in delivering services to the community, ensuring that commitments are met on time and with the expected quality

### People-Centered

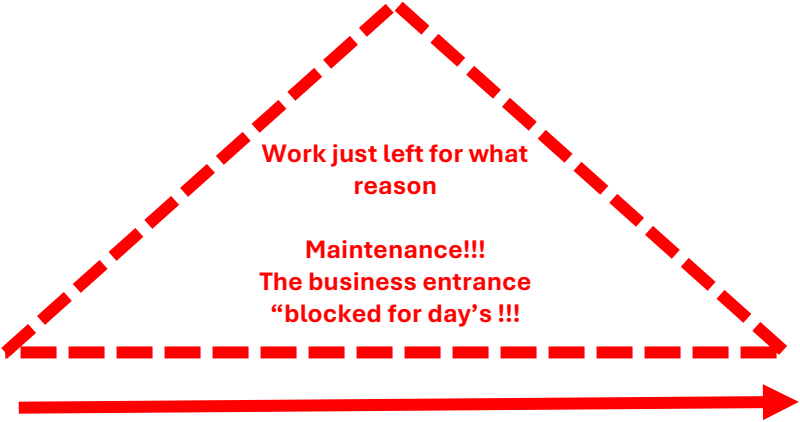
Definition: Prioritizing the needs, participation, and well-being of the community in all decision-making and service delivery processes.

### Performance-Driven Deliverer

Definition: Focused on efficiency, accountability, and continuous improvement in providing municipal services.

### Sustainable Services

Definition: Providing services that are environmentally, socially, and economically viable for the long term without compromising future generations' needs.



We see forward for completion –  
Without the extensive Time without work done  
Project Planning!



## 4. Infrastructure Development

Facilities /  
Equipment



**Public Toilets – The people use them !!!!!!!!!!!!!!!**

**04 Infrastructure Development**  
Our focus is on developing and maintaining essential infrastructure, such as roads and public facilities, to support community growth and enhance quality of life.

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## 4. Infrastructure Development

Compliance

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National Environmental Management Act (Act 107 of 1998) 15 | Page

**KLM Management did not Kept their word – None of promises been honoured**