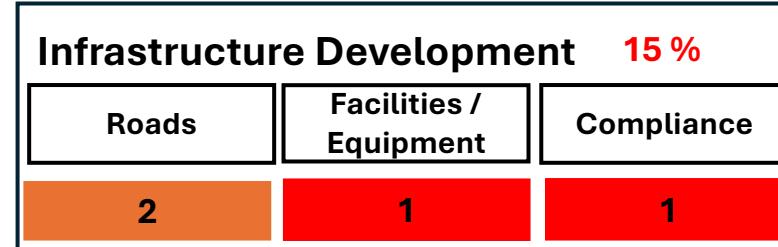
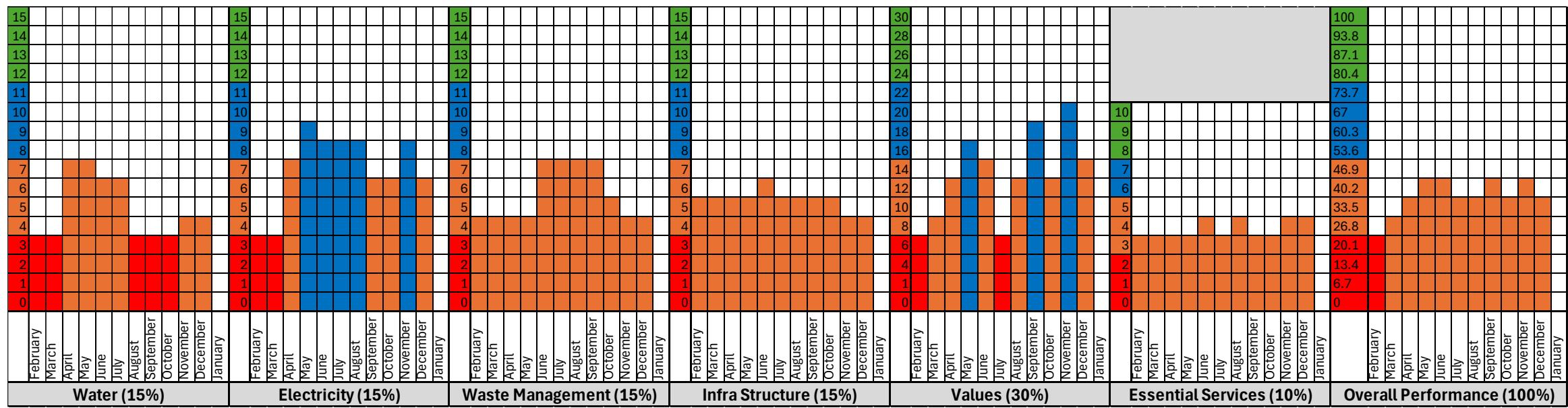


Services

Rated by Swartruggens Town Residents



Total 4/15 = 27% Achieved





New Measurement Criteria derived from KLM Vision Statement

Reliable
Definition: Being dependable and consistent in delivering services to the community, ensuring that commitments are met on time and with the expected quality

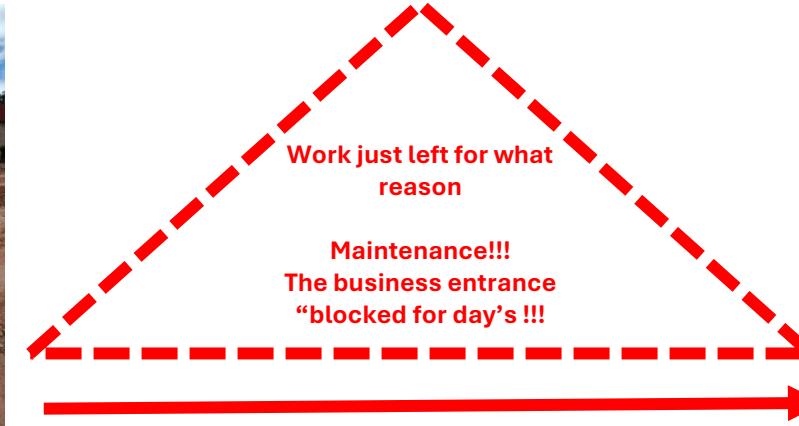
People-Centered
Definition: Prioritizing the needs, participation, and well-being of the community in all decision-making and service delivery processes.

Performance-Driven Deliverer
Definition: Focused on efficiency, accountability, and continuous improvement in providing municipal services.

Sustainable Services
Definition: Providing services that are environmentally, socially, and economically viable for the long term without compromising future generations' needs.

4. Infrastructure Development

Roads



We see forward for completion –

Without the extensive Time without work done

Project Planning!



04 Infrastructure Development
Our focus is on developing and maintaining essential infrastructure, such as roads and public facilities, to support community growth and enhance quality of life.

New Measurement Criteria derived from KLM Vision Statement

Reliable
Definition: Being dependable and consistent in delivering services to the community, ensuring that commitments are met on time and with the expected quality

People-Centered
Definition: Prioritizing the needs, participation, and well-being of the community in all decision-making and service delivery processes.

Performance-Driven Deliverer
Definition: Focused on efficiency, accountability, and continuous improvement in providing municipal services.

Sustainable Services
Definition: Providing services that are environmentally, socially, and economically viable for the long term without compromising future generations' needs.

4. Infrastructure Development

Facilities / Equipment



Public Toilets – The people use them !!!!!!!!!!

04 Infrastructure Development
Our focus is on developing and maintaining essential infrastructure, such as roads and public facilities, to support community growth and enhance quality of life.

New Measurement Criteria derived from KLM Vision Statement

Reliable
Definition: Being dependable and consistent in delivering services to the community, ensuring that commitments are met on time and with the expected quality

People-Centred
Definition: Prioritizing the needs, participation, and well-being of the community in all decision-making and service delivery processes.

Performance-Driven Deliverer
Definition: Focused on efficiency, accountability, and continuous improvement in providing municipal services.

Sustainable Services
Definition: Providing services that are environmentally, socially, and economically viable for the long term without compromising future generations' needs.

4. Infrastructure Development

Compliance

National Environmental Management Act (Act 107 of 1998) 15 | Page

KLM Management did not Kept their word – None of promises been honoured