

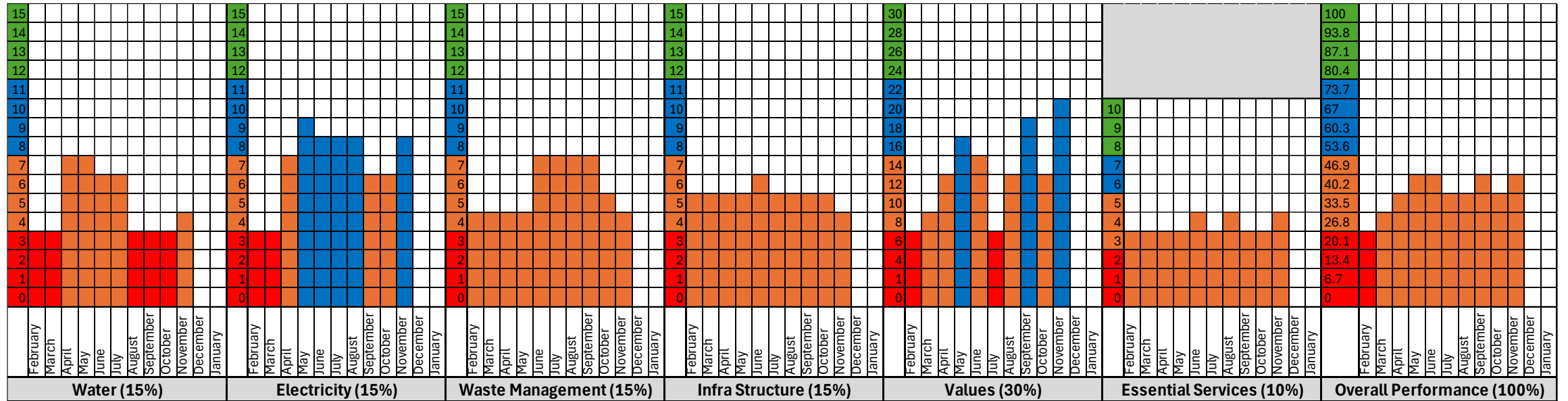
Services

Rated by Swartruggens Town Residents

Infrastructure Development 15 %

Roads	Facilities / Equipment	Compliance
2	1	1

Total 4/15 = 27% Achieved





4. Infrastructure Development

Roads

New Measurement Criteria derived from KLM Vision Statement



Reliable

Definition: Being dependable and consistent in delivering services to the community, ensuring that commitments are met on time and with the expected quality

People-Centered

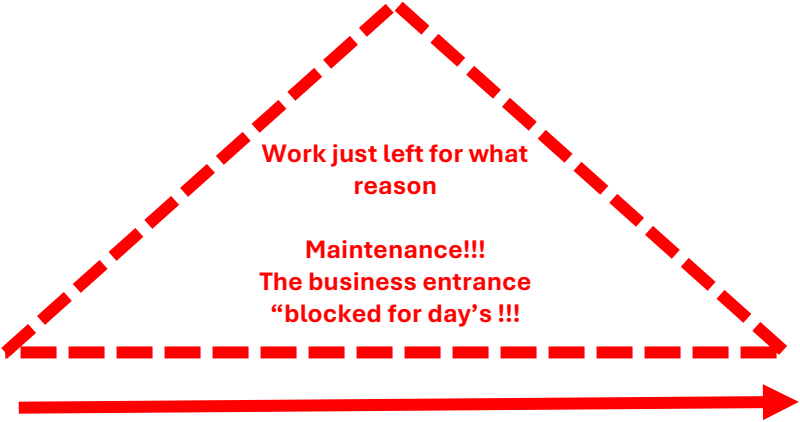
Definition: Prioritizing the needs, participation, and well-being of the community in all decision-making and service delivery processes.

Performance-Driven Deliverer

Definition: Focused on efficiency, accountability, and continuous improvement in providing municipal services.

Sustainable Services

Definition: Providing services that are environmentally, socially, and economically viable for the long term without compromising future generations' needs.



We see forward for completion –
Without the extensive Time without work done
Project Planning!



4. Infrastructure Development

Facilities /
Equipment



Public Toilets – The people use them !!!!!!!!!!!!!!!

04 Infrastructure Development
Our focus is on developing and maintaining essential infrastructure, such as roads and public facilities, to support community growth and enhance quality of life.

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KLM Management did not Kept their word – None of promises been honoured